

# Deutschland

ZAV- INTERNATIONALER PERSONALSERVICE

Hotel- und Gaststättengewerbe



**Bundesagentur für Arbeit**  
Zentrale Auslands-  
und Fachvermittlung (ZAV)

## Busques feina a Alemanya?

La teva professió és la de...

- Cap de Cuina / Cuiner/a
- Cambrer/a
- Recepcionista d'hotel
- Altres professionals del sector de la restauració i la gastronomia



**...i tens una formació acabada i/o experiència, i coneixements de llengua alemanya o anglesa?**

Coneixements requerits:

- Cuiner/a: A2 d'alemany o B1 d'anglès
- Cambrer/a: B1 d'alemany
- Recepcionista: B2 d'alemany i B2 d'anglès
- Professionals del sector de la restauració i la gastronomia: A1 alemany

L'equip tècnic dels serveis públics d'ocupació alemanys (personal EURES) especialitzat en hostaleria i Gastronomia (HoGa) durà a terme les entrevistes de selecció a **Barcelona** els propers dies **12 i 13 de desembre de 2018**

Si teniu interès i compliu els requisits podeu enviar el currículum i la carta de presentació en alemany o bé en anglès, amb la referència de l'oferta al correu electrònic que s'especifica a cada oferta.

Per qualsevol dubte o consulta podeu contactar amb EURES Barcelona

[eures.seleccio.soc@gencat.cat](mailto:eures.seleccio.soc@gencat.cat)

Ref. Hoga2018BCN

El termini de presentació dels currículums és el 5 de desembre de 2018

**Wir freuen uns auf Ihre Bewerbung!**

# IPS Hessen

ZAV- INTERNATIONAL PLACEMENT SERVICES

DEPARTMENT OF GERMAN FEDERAL EMPLOYMENT AGENCY

On behalf of the Hotels **Hilton Frankfurt Airport** and **Hilton Garden Inn Frankfurt Airport** in  
Frankfurt am Main/Germany

We are looking for

## **Bellman (m/f)**

Team Members like you are:

Open-minded, professional and motivated to provide international guests with an unforgettable experience.

### **What will I be doing as Bellman (m/f)?**

As a Bellman, you are the first Team Member welcoming the Guests from all around the globe. You assist the Guests with luggage service, recommendations about trips and restaurants in the surrounding and always secure a proper first impression when Guests enter the Hilton Hotel.

### **What are we looking for?**

A Bellman serving Hilton brands is always working on behalf of the Guests and working together with other Team Members. To successfully fill this role, you should maintain the attitude, behaviours, skills, and values that follow:

- You have a naturally positive and polite attitude
- Previous experience in a comparable position is advantageous
- You are well-structured and always reliable
- Good verbal communication skills towards the Guests and within the Team
- Delivering a high standard of customer service is your highest priority
- Even in more hectic situations, you remain calm and always have a smile on your face
- You are able to communicate in the English and German language very well

### **What offers the Hotel Company for you?**

- Flat hierarchy to ensure efficient and clear communication on all levels
- Frequent feedback on your performance to support your personal development
- Internal opportunities for promotion and the possibility of starting a career with Hilton

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- Access to the Hilton University with thousands of learning opportunities
- Monthly internal trainings
- Work uniform will be provided and cleaned by the hotel
- Worldwide overnight accommodations in all Hilton hotels (at employee rates)
- Delicious meals in our Team Member Restaurant

Salary depending on qualification and experience.

All the above is waiting for you and we are looking forward to receiving your application!

Employer:

Hilton Frankfurt Airport & Hilton Garden Inn Frankfurt Airport, THE SQUAIRE, Frankfurt/Germany

Inform yourself about the Hotel:

<http://www.hiltonhotels.de/deutschland/hilton-frankfurt-airport/>

**We are looking forward to your application!**

**You are planning your future in Germany and you meet the above-mentioned demands?  
Please send us your CV in format EUROPASS ([www.europass-info.de](http://www.europass-info.de)) together with your  
certificates and employment reference letter, motivation letter to our E-Mail**

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On behalf of the Hotels **Hilton Frankfurt Airport and Hilton Garden Inn Frankfurt Airport** in  
Frankfurt am Main/Germany

We are looking for

## **Chef de Partie (m/f)**

Team Members like you are:

Open-minded, professional and motivated to provide international guests with an unforgettable experience.

### **What will I be doing as Commis de Cuisine (m/f)?**

As a Chef de Partie, you are responsible for supervising staff and ensuring high levels of food preparation to deliver an excellent guest and Team Member experience. Specifically, you will be responsible for performing the following tasks to the highest standards:

- Ensure, that all food preparations meet the hotels standards
- Prepare and present high quality food
- Supervision of kitchen staff
- Assist in positive outcomes from guest queries in a timely and efficient manner
- Assist Executive Chef / Sous Chefs in the training of all staff

### **What are we looking for?**

A Chef de Partie is always working on behalf of our Guests and working with other Team Members. To successfully fill this role, you should maintain the attitude, behaviours, skills, and values that follow:

- **A successfully completed chef apprenticeship and/or previous experience in a comparable position is required**
- You own a Basic Food Hygiene Certificate
- You have first experiences in leading, supervising and training a team
- Moreover you have a positive attitude and excellent communication skills
- Even in more hectic situations, you remain calm and always have a smile on your face
- You are a team player, but also able to work on your own
- You are able to communicate in the English and German language (at least level B1)

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## What offers the Hotel Company for you?

- Flat hierarchy to ensure efficient and clear communication on all levels
- Frequent feedback on your performance to support your personal development
- Internal opportunities for promotion and the possibility of starting a career with Hilton
- Access to the Hilton University with thousands of learning opportunities
- Monthly internal trainings
- Work uniform will be provided and cleaned by the hotel
- Worldwide overnight accommodations in all Hilton hotels (at employee rates)
- Delicious meals in our Team Member Restaurant

Salary depending on qualification and experience, gross ca. 2600 Euro per month

All the above is waiting for you and we are looking forward to receiving your application!

Employer:

Hilton Frankfurt Airport & Hilton Garden Inn Frankfurt Airport, THE SQUAIRE, Frankfurt/Germany

Inform yourself about the Hotel:

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Frankfurt am Main/Germany  
We are looking for

## Commis de cuisine (m/f)

Team Members like you are:

Open-minded, professional and motivated to provide international guests with an unforgettable experience.

### What will I be doing as Commis de Cuisine (m/f)?

As a Commis de Cuisine, you are an integral part of the delivery of great food to all Guests across our food outlets. A Commis de Cuisine supports the senior chefs on a day-to-day basis by performing the following tasks to the highest standards:

- Ensure consistent food production that meets our high quality brand standards
- Ensure food production and delivery is done in a timely manner
- Provide support to the kitchen brigade

### What are we looking for?

A Commis de Cuisine is always working on behalf of our Guests and working with other Team Members. To successfully fill this role, you should maintain the attitude, behaviours, skills and values that follow:

- **A successfully completed chef apprenticeship or previous experience as a Commis de Cuisine is required**
- You are aware of food safety principles that you apply to all your work stages
- Ability to work in our fantastic kitchen team, but also on your own
- A passion to learn more about the culinary department
- You are able to communicate in English and have an understanding of the German language (at least level A2 or more)

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## What offers the Hotel Company for you?

- Flat hierarchy to ensure efficient and clear communication on all levels
- Frequent feedback on your performance to support your personal development
- Internal opportunities for promotion and the possibility of starting a career with Hilton
- Access to the Hilton University with thousands of learning opportunities
- Monthly internal trainings
- Work uniform will be provided and cleaned by the hotel
- Worldwide overnight accommodations in all Hilton hotels (at employee rates)
- Delicious meals in our Team Member Restaurant

Salary depending on qualification and experience, starting gross 1800 Euro up to 2200 Euro per month

All the above is waiting for you and we are looking forward to receiving your application!

Employer:

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Frankfurt am Main/Germany

We are looking for

## **F&B Attendant (m/f)**

Team Members like you are:

Open-minded, professional and motivated to provide international guests with an unforgettable experience.

### **What will I be doing as F&B Attendant?**

Your passion is the Food and Beverage department and you are eager to experience its multiple facets? As F&B Attendant, the hotel offer you the opportunity to gain experience in the F&B department of Europe is leading airport hotels. Discover the world of the international airport hospitality industry and have your career take off. Hilton offer you an operational, detailed insight into the restaurant of the Hilton Frankfurt Airport as well as the Hilton Garden Inn Frankfurt Airport, the banqueting department, the room service and the bar.

### **What are we looking for?**

An F&B Attendant serving Hilton brands is always working on behalf of the Guests and working together with other Team Members. To successfully fill this role, you should maintain the attitude, behaviours, skills, and values that follow:

- You have a naturally positive and polite attitude
- Good verbal communication skills towards the guests and within the team
- You are committed to deliver a high level of customer service
- Even in more hectic situations, you remain calm and always have a smile on your face
- Ability to work in the F&B team, but also on your own
- You are steadily willed to learn more about the F&B department
- You are able to communicate in the English and German language (At least Level B1)

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## What offers the Hotel Company for you?

- Flat hierarchy to ensure efficient and clear communication on all levels
- Frequent feedback on your performance to support your personal development
- Internal opportunities for promotion and the possibility of starting a career with Hilton
- Access to our Hilton Worldwide University with thousands of learning opportunities
- Monthly internal trainings
- Work uniform will be provided and cleaned by the hotel
- Worldwide overnight accommodations in all Hilton hotels (at employee rates)
- Delicious meals in the Team Member Restaurant

Salary depending on qualification and experience, starting gross 1800 Euro up to 2200 Euro per month

All the above is waiting for you and we are looking forward to receiving your application!

Employer:

Hilton Frankfurt Airport & Hilton Garden Inn Frankfurt Airport, THE SQUAIRE, Frankfurt/Germany

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On behalf of the Hotels **Hilton Frankfurt Airport and Hilton Garden Inn Frankfurt Airport** in  
Frankfurt am Main/Germany

We are looking for

## **Guest Service Agent (m/f)**

Team Members like you are:

Open-minded, professional and motivated to provide international guests with an unforgettable experience.

### **What will I be doing as Guest Service Agent (m/f)?**

The Hotel offer you the opportunity to gain experience in Europe's leading airport hotels. Discover the world of the international airport hospitality and have your career take off. As a Guest Service Agent, you strive to make every hotel stay of the guests special. Be part of the team at the Front Desks of Hilton Frankfurt Airport & Hilton Garden Inn Frankfurt Airport or act as the main contact person in the great Hilton Executive Lounge, at the Business Center or at the Operator.

### **What are we looking for?**

A Guest Service Agent serving Hilton brands is always working on behalf of the Guests and working together with other Team Members. To successfully fill this role, you should maintain the attitude, behaviours, skills, and values that follow:

- You have a naturally positive and polite attitude
- Good written and verbal communication skills towards the guests and within the team
- Delivering a high standard of customer service is your highest priority
- Even in more hectic situations, you remain calm and always have a smile on your face
- You are a team player, but also able to work on your own
- Willingness to learn more about the Front Office department
- You are able to communicate in the English and German language (at least level C1)

### **What offers the Hotel Company for you?**

- Flat hierarchy to ensure efficient and clear communication on all levels

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- Frequent feedback on your performance to support your personal development
- Internal opportunities for promotion and the possibility of starting a career with Hilton
- Access to the Hilton University with thousands of learning opportunities
- Monthly internal trainings
- Work uniform will be provided and cleaned by the hotel
- Worldwide overnight accommodations in all Hilton hotels (at employee rates)
- Delicious meals in our Team Member Restaurant

Salary depending on qualification and experience, starting gross 1800 Euro up to 2200 Euro per month

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**We are looking forward to your application!**

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## Living and Working in Bavaria, Germany

### **Commis de Rang (m/f) (ID: BY-515-HOGA)**

The hotel is located between Terminal 1 and 2 of Munich Airport, one of the most attractive and efficient airports in Europe. To strengthen the team, the employer is looking for a Commis de Rang (m / f) for his team in the banquet service at next entry date.

#### **Tasks:**

- Daily mise-en-place
- Welcome and attendance of the conference guests
- Prepare the meeting rooms of the conference guests
- general service activities (drinks and food)
- Control the service process and ensure quality standards
- Responsibility for cleanliness and order
- Booking of orders
- Assistance with the training of new employees / trainees

#### **Requirements:**

- Language skills German at least B1
- Completed vocational training as a restaurant specialist or several years of professional experience in this area
- Host mentality
- Your goal: to pamper and delight the guests together with the restaurant team
- Your motto: To offer every guest perfect and personal service
- Positive and dynamic work attitude
- Teamwork, flexibility and naturally friendly charisma

#### **Frame conditions and benefits for employees:**

- Employment contract: limited to 12 months, a permanent employment is possible.
- Salary in accordance with the collective agreement
- Working time: full time (39 h / week)
- Flat hierarchies and direct communication at all levels
- Regular feedback so you always know where you're standing



- Fast internal promotion opportunities and national and international career development
- Promote teamwork and cohesion among employees
- Access to Hilton Worldwide University with thousands of free educational programs
- Regular internal training offers
- Free employee parking in the immediate vicinity of the hotel as well as general travel costs support or extremely favourable special conditions for MVV users
- Holiday entitlement according to collective agreement
- Work clothes are provided and cleaned
- Worldwide accommodations at Hilton hotels at particularly discounted employee rates
- Extensive welcome program and introduction to the company
- Good food at a low cost in the in-house team restaurant

**Location:** near Munich, Bavaria, Germany.

**Please send your application in German or English to:**

[ZAV-IPS-Bayern@arbeitsagentur.de](mailto:ZAV-IPS-Bayern@arbeitsagentur.de) by referring to **BY-515-HOGA**

For further assistance, please contact us. We'll be happy to provide further assistance.

The International Placement Service Bavaria supports your job-seeking in Germany. We are a department of the German Federal Employment Agency. Our services are free of charge. Citizens of EU Member states may have the possibility to receive financial support (for example travel expenses, language course).



## Living and Working in Bavaria, Germany

### Front Office Agent (m/f) (ID: BY-516-HOGA)

The hotel is located between Terminal 1 and 2 of Munich Airport, one of the most attractive and efficient airports in Europe. To strengthen the team, the employer is looking for a Front Office Agent (m / f) for his team at the front office at next entry date.

#### Tasks:

As Front Office Agent, you will take on front desk activities and, assist guests to make their stay memorable from check-in to check-out. A receptionist is responsible for the first impression the guests get from the hotel. Therefore, he/she must fulfill the highest standards when completing the following tasks:

- Efficient reception, including check-in / check-out
- Compliance with high quality standards
- Assist team members in handling guest requests to ensure positive results
- Ensure that the Front Office Manager and its representatives are informed of all relevant feedback from guests and / or other departments
- Always have a high level of customer focus to offer guests a unique stay
- Maximize room occupancy and apply upselling methods to promote the hotel's services and facilities

#### Requirements:

- Language skills German at least C1
- Language skills English at least B1 / B2
- Completed vocational training as hotel manager / front office agent or several years of professional experience in this area
- Positive attitude and good communication skills
- High commitment to customer service
- Well-groomed appearance
- Independent work and teamwork

#### Frame conditions and benefits for employees:

- Employment contract: limited to 12 months, a permanent employment is possible.
- Salary in accordance with the collective agreement
- Working time: full time (39 h / week)
- Flat hierarchies and direct communication at all levels



- Regular feedback so you always know where you're standing
- Fast internal promotion opportunities and national and international career development
- Promote teamwork and cohesion among employees
- Access to Hilton Worldwide University with thousands of free educational programs
- Regular internal training offers
- Free employee parking in the immediate vicinity of the hotel as well as general travel costs support or extremely favourable special conditions for MVV users
- Holiday entitlement according to collective agreement
- Work clothes are provided and cleaned
- Worldwide accommodations at Hilton hotels at particularly discounted employee rates
- Extensive welcome program and introduction to the company
- Good food at a low cost in the in-house team restaurant

**Location:** near Munich, Bavaria, Germany.

**Please send your application in German or English to:**

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## Living and Working in Bavaria, Germany

### **Cook (m/f) (ID: BY-517-HOGA)**

The hotel is located between Terminal 1 and 2 of Munich Airport, one of the most attractive and efficient airports in Europe. To strengthen the team, the employer is looking for a cook (m / f) for his team in the kitchen at next entry date.

#### **Tasks:**

- Together with the kitchen team you'll create culinary experiences for the guests

#### **Requirements:**

- Language skills English at least B1
- Completed vocational training as a cook (m/f)
- Your motto: to offer every guest perfect and personal service
- Positive and dynamic work attitude
- Teamwork and flexibility
- Positive appearance

#### **Frame conditions and benefits for employees:**

- Employment contract: limited to 12 months, a permanent employment is possible.
- Salary in accordance with the collective agreement
- Working time: full time (39 h / week)
- Flat hierarchies and direct communication at all levels
- Regular feedback so you always know where you're standing
- Fast internal promotion opportunities and national and international career development
- Promote teamwork and cohesion among employees
- Access to Hilton Worldwide University with thousands of free educational programs
- Regular internal training offers
- Free employee parking in the immediate vicinity of the hotel as well as general travel costs support or extremely favourable special conditions for MVV users
- Holiday entitlement according to collective agreement
- Work clothes are provided and cleaned
- Worldwide accommodations at Hilton hotels at particularly discounted employee rates



- Extensive welcome program and introduction to the company
- Good food at a low cost in the in-house team restaurant

**Location:** near Munich, Bavaria, Germany.

**Please send your application in German or English to:**

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